DATE: 11/01/2019

TO:  Township Water/Sewer Customers

RE:  Sewer/Water Charges After New Remote Read Water Meter Installation

Since this summer, the Township installed approximately 500 remote read digital Sensus i-pearl water meters in your home and our new BS&A billing software.

>>During the installation period we sent three estimated water/sewer bills for July, August and September based on 80 percent of the average of your normal monthly consumptive rate.

>>To bill during the installation period the Township had to use the BS&A software which was indexed for the new meters, not the older mechanical Badger meters. Thus the estimated bills were also reduced by two decimals (100 times) in the quantity of water consumed. The initial 80 percent reduction in combination with the two-decimal reduction of water usage generated greatly reduced estimated water and sewer charges over the last three months for most of our customers.

>> During the bill estimation period the various “base fees” were billed correctly; only the water consumed in each household was drastically reduced, charging pennies on the dollar for usage.

SO: In most cases the estimated bills were well below your “average” consumption. Now that the new meters are installed, the initial digital reads were taken October 31. This set of true readings will evidence an elevated consumptive level due to the three month catch-up from the abnormally low, averaged readings during that installation period.

Hopefully this initial higher bill will not pose a problem. If it does, please call the office to make payment arrangements.

Thank you for your time.

Sincerely,

Bruce Petersen
Supervisor – Charter Township of Portage